

Lantern Surgery Benefit: What You Need to Know

Real help. One call can change everything.

Lantern is a benefit offered by Southwest Airlines that connects you to board-certified surgeons, personalized support and little to no out-of-pocket costs for eligible procedures.* We guide you from your first question to your full recovery—so you never have to navigate surgery alone.

What does Lantern cover?

- Personalized guidance to help you choose the right surgeon.
- Consultations and appointments with your Lantern surgeon.
- Anesthesia, procedure, and hospital or surgery center fees.
- Step-by-step support from your dedicated Lantern Care Advocate.

How do I access the benefit?

If you think you need surgery, make Lantern your first call. Your Lantern Care Advocate will help connect you with a provider and help you determine next steps, like setting up a consultation.

Call your Lantern Care Advocate at **(855) 317-3024** to get started.

Does Lantern cost me anything?

Those in a BenefitsPlus medical plan are automatically enrolled at no extra cost*—your employer already covered it. And the best part, the cost of your surgery will be significantly reduced.

Who will help me through this process?

Your dedicated Lantern Care Advocate will:

- Provide personalized support throughout your surgical journey.
- Explain your options in plain language.
- Handle scheduling and paperwork for you.
- Be your go-to resource before, during and after your procedure.

How do I know if a surgery is covered?

Just call us at **(855) 317-3024**. We'll confirm if your procedure qualifies and explain any small costs you might have for things like diagnostic tests or follow-up visits.

What's not covered?

Emergency surgeries, cosmetic procedures and some medical equipment aren't included. Certain tests, imaging or therapy may not be fully covered—but your Lantern Care Advocate will explain all your options.

Is my family covered?

Yes. If your spouse or dependents are on your health plan, they're covered too.

*Individuals enrolled in a high deductible plan must first meet their deductible, but copays and coinsurance will be waived.

How do I find the right surgeon?

We'll help you find board-certified surgeons who meet our safety and quality standards—close to home and ready to care for you.

If I already have a surgeon, can I still use Lantern?

If your surgeon is in the Lantern network, you can still use them for surgery—but you must call Lantern before your procedure to ensure savings. If your surgeon isn't in network, we'll show you comparable options close to home.

Is the cost of travel covered?

Lantern may assist with travel costs for out-of-town surgery, including transportation, lodging and daily expenses. Coverage varies by employer—call to confirm your benefits.



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(855) 317-3024

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today to learn more